

## OTHER RUANA KNIFE INFORMATION

**Email List:** If you'd like to be notified about new knives or special offers from Ruana Knife Works, Inc. send an email to [info@ruanaknives.com](mailto:info@ruanaknives.com) with "Special Notification" in the subject line. We'll keep you posted about anything new with a blind carbon copy and will not share your email address or sell it to anyone. Be sure to set your email settings to always allow messages from our address.

**Find us on Facebook:** For more photos and in depth information about our knives, shop, knife making and business become a fan of the Ruana Knife Works, Inc. Facebook page.

**Custom Orders:** If you are interested in having a custom knife made to your specs, send a detailed diagram and description and we'll quote you a price. Custom orders generally cost more and take longer to make than catalog knives. Please note at certain times we may not accept new custom orders.

**Old Ruana Knives:** If you are interested in selling your old Ruana knife or trading it for a new we'll consider old Ruana knives of any age shape or condition. Send us a photo with your asking price. If we're interested, you can rest assured that you're selling to a reliable buyer and won't have to worry about getting paid.

**Customer Comments:** We let our knives speak for themselves with a money back guarantee. Some customers have chosen to speak about Ruana Knives with their comments shown below.

"I am a US Marine Officer currently on my fifth tour in Iraq. I am the proud owner of three of your great knives. My Jr. Bowie has seen combat in Somalia, the Balkans, Afghanistan and Iraq. It is still going strong with me now ... I think you make the best in the business. Semper Fidelis."

**G. B., Camp Fallujah, IRAQ**

"I received the 41 D Friday. You guys do beautiful work. I'm sure Rudy is looking down on you all, proud as can be. Keep up the good work and be well."

**D. C., Divine Corners, NY**  
"I received the knife that I ordered this week. It is amazing! I was already sold on Ruana, but now more than ever. Your Grandpa would have been proud. Thanks again."

**S. C., Florissant, MO**

"I just wanted you to know I received the 21A knife yesterday and of course I am very pleased with its quality and craftsmanship. I must say it is truly a pleasure to do business with people who obviously take great pride and ownership in the product they produce and market. Thanks for making the best custom made knives on the market!"

**S. S., Hamilton, MT**

"I was not sure what to expect when I placed my order with your company, being that I have not seen one of your knives in person. The knife that was shipped to me is absolutely gorgeous!!! I am a very critical person by nature, and I can tell that a lot of love and labor went into this knife."

**M. M., Lake Forest, CA**

"Several years ago I received a Ruana knife for Christmas from my brother in law. I started to collect them and currently have 7 Ruana knives. I've been offered some decent money to sell my collection, but to date they are still priceless."

**M. D., St. Paul, MN**  
"I got the skinners. WOW! Your grandfather would be very pleased. I look forward to getting others."

**E. S., Ridgeland, MS**  
"My "Ruana" 95 AD arrived today by UPS and I couldn't be more thrilled. It is even better than I expected. Thanks again for your courtesy, your professionalism, and quality service in turning out such a fine custom blade!"

**J. S., Flint, TX**

"I would like to thank you for your company's superb customer service. It matches the quality of your knives."

**M. M., Cheyenne, WY**  
"I got your package yesterday around noon. I can't find the words to describe to you how beautiful this Bowie is. I commend and praise you all for the professionalism and passion you have for your business. You have made your father and grandfather very proud by continuing a family tradition."

**T. P., Marion, NC**

"I received my knife, it is beautiful and wonderful. I congratulate and thank you for the quality of your work THANK YOU VERY MUCH."

**J. D., Herstal, BELGIUM**



## ORDERING INFORMATION PLEASE READ BEFORE PLACING AN ORDER.

### Availability & Delivery Time of Orders:

We try to keep all accessory items and a few knives on hand for walk in sales or phone orders, but availability literally changes by the minute. In general, the cast handle models will get to you fastest with Custom Orders (if we're accepting them) and Bowies taking longer to receive. We have limited production and will not make promises regarding shipping dates or sacrifice quality to rush an order. Any estimated time frame to complete your order is an approximation at best, and will not be held responsible for any guaranteed completion dates. In other words, we'll finish your order when we can. Your business, patience and understanding are appreciated and we will do everything within our power to make any wait you have worthwhile.

**Catalog Numbers:** Catalog numbers are shown throughout the catalog and referenced on the price list.

**Photos & Dimensions:** Due to the nature of the raw materials used and our handmade processes, Ruana Knives you receive may not look exactly like the models pictured in the brochure and the dimensions may vary slightly from those listed (note that stock size is the beginning thickness of the blade before any grinding takes place). When observed closely, no two knives are exactly alike, with each one being its own unique piece of work, which is one of the great characteristics of handmade knives.

**Prices:** All prices are subject to change without notice. There are no quantity discounts for any items. Orders can be placed with no down payment required. Making a down payment or paying for it in full will not speed up your order. Items are sold at the price when your order is placed (not a higher price, if there has been a price change by the time the order is completed). If you provide credit card information we will not charge your credit card until the order is ready to ship.

**How to Order and Contact Us:** We prefer that you send faxes or regular mail for

orders and emails for correspondence but we will happily talk with you over the phone if you don't have access to the other forms of communication. Do not send credit card #'s via email unless you are advised to do so.

**Payment Methods:** We will accept U. S. dollars in the form of a money order (our preferred method), check, VISA or MasterCard. All NSF returned checks will be subject to a \$30.00 fee. Credit cards will not be charged more than one business day ahead of the shipping date. If you want to be notified when your order is finished and send payment when it is done, you can do that. There is no obligation on your end to buy the knife once you have been notified, but if full payment isn't received within one week after you are notified, we reserve the right to sell your ordered items to other customers. If that happens, you are welcome to reorder but current prices will apply (not the price when the items were originally ordered).

**Shipping and Insurance:** We ship through the U. S. Postal Service or UPS and each package is insured for the full value of its contents. No C. O. D.'s or shipments through other carriers are made.

**Return Policy:** If upon receiving your order you are dissatisfied with it, return it within 10 days for a full refund or exchange. Returned knives that have been used are subject to a refinishing fee and may not receive a full refund. Hats and tee shirts must be returned before being worn to receive a full refund. Shipments made to you as part of an exchange will be assessed shipping charges.

**Use and Abuse of Knives:** Please note that Ruana Knives are made for use as a cutting tool. We will not honor returned knives that have obviously been abused. Abuse includes chopping or prying on any material including bone (those jobs are for saws and hatchets), beating on the back of the knife with a rock or hammer, or any other mistreatment of your knife.

## RUANA KNIFE WORKS, INC. PRICE LIST

Price List - Effective 4/1/10. All prices subject to change without notice

Catalog Number	Price	Catalog Number	Price
5 AD	\$280.00	DBS	\$50.00
6 BD	\$280.00	DDS	\$24.00
10 B	\$245.00	DDSX2	\$36.00
12 A	\$315.00	DMA	\$14.00
14 B	\$315.00	VEE	\$40.00
20 B	\$345.00	STEEL	\$45.00
21 A	\$345.00	STROP	\$20.00
22 H	\$390.00	FLITZ	\$11.00
25 AC	\$365.00	FPC	\$5.00
26 CD	\$335.00	MPB	\$8.00
27 AC	\$335.00	BOOK*	\$25.00
28 CD	\$335.00	HAT**	\$16.00
95 AD	\$295.00	TEE (M - XL)**	\$16.00
95 MP	\$295.00	TEE (2XL & 3XL)**	\$18.00
S/H	\$280.00	*Book only will ship	
29 A	\$585.00	Priority Mail for \$8.00 extra.	
30 A	\$820.00	**Hats & T-Shirts are discounted	
31 B	\$1,035.00	when shipped with a new knife.	
33 B	\$1,495.00	Limited to any combination of	
35 B	\$820.00	2 items per knife at prices below.	
38 C	\$1,335.00		
41 D	\$1,135.00	**HAT WITH KNIFE	\$12.00
42 D	\$1,060.00	**TEE WITH KNIFE (M-XL)	\$12.00
43 D	\$1,060.00	**TEE WITH KNIFE (2XL-3XL)	\$14.00
CB CK	\$965.00		

### SHIPPING & INSURANCE

Cost of Items In Shipment	UPS Ground	UPS *2nd Day Air	Priority Mail (All 50 States)
Up to \$100.00	\$12.00	\$27.00	\$10.00
\$100.01 to \$200.00	\$14.00	\$29.00	\$12.00
\$200.01 to \$300.00	\$15.00	\$30.00	\$14.00
\$300.01 to \$400.00	\$16.00	\$31.00	\$16.00
\$400.01 to \$ 500.00	\$18.00	\$33.00	\$18.00
Over \$500	\$20.00	Contact Us	Contact Us

**\*UPS rates above are for Lower 48 States:** Alaska and Hawaii please add \$5.00 to 2nd Day Air Rates. Rural Alaska and Hawaii please add \$15.00.  
 All packages will be insured for the value of enclosed contents, unless specified.  
 Shipments outside the U. S. are subject to additional charges and our discretion.

EMAIL: INFO@RUANAKNIVES.COM | FAX: 406.258.2895 | PHONE: 406.258.5368  
 MAILING ADDRESS: BOX 520, BONNER, MT 59823

## RUANA KNIFE WORKS, INC. ORDER FORM

### SHIP TO - SPECIFY SHIPPING METHOD BELOW.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

FAX: \_\_\_\_\_ Daytime Phone #: \_\_\_\_\_

**CHECK ONE:**  Residence  Business (We prefer to ship to a business for UPS.)

### BILL TO - MUST HAVE FOR CREDIT CARD ORDERS IF DIFFERENT THAN SHIP TO ADDRESS.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

E-mail: \_\_\_\_\_

CATALOG #	QTY	DESCRIPTION, SIZE, COLOR, ETC.	PRICE EACH	TOTAL PRICE

#### SHIPPING METHOD - CHECK ONE:

\*UPS orders must include street address.

\*UPS  \*UPS 2nd Day Air  Priority Mail

#### PAYMENT METHOD - CHECK ONE:

(Please note returned NSF checks will be subject to a \$30.00 service fee.)

Check  Money Order  VISA  Mastercard

VISA or Mastercard # \_\_\_\_\_ Exp. Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Signature \_\_\_\_\_

SUBTOTAL

**SHIPPING & INSURANCE**

**TOTAL**

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